

## IRMA STAFF DIRECTORY

NAME	TITLE	EXT.	PHONE #	FAX #	E-MAIL ADDRESS
Rita Boserup	Director, Financial Services & Admin.	335	(708) 236-6335	(708) 236-6336	<a href="mailto:ritab@irmarisk.org">ritab@irmarisk.org</a>
Margo Ely	Executive Director	333	(708) 236-6333	(708) 236-6334	<a href="mailto:margoe@irmarisk.org">margoe@irmarisk.org</a>
Susan Garvey	Director of Legal Services	341	(708) 236-6341	(708) 236-6342	<a href="mailto:susang@irmarisk.org">susang@irmarisk.org</a>
Frankie Giannetti	Sr. Risk Control Representative	347	(708) 236-6347	(708) 236-6348	<a href="mailto:frankieg@irmarisk.org">frankieg@irmarisk.org</a>
Melissa Heard	Sr. Claims Representative (WC)	357	(708) 236-6357	(708) 236-6358	<a href="mailto:melissah@irmarisk.org">melissah@irmarisk.org</a>
Rosemary Heiden	Part-Time Claims Representative.	369	(708) 236-6369	(708) 236-6370	<a href="mailto:rosemaryh@irmarisk.org">rosemaryh@irmarisk.org</a>
Amy Kajtsa	Claims Processor	367	(708) 236-6367	(708) 236-6368	<a href="mailto:amyk@irmarisk.org">amyk@irmarisk.org</a>
Sheila Klimczak	Claims Representative III (WC)	371	(708) 236-6371	(708) 236-6372	<a href="mailto:sheilak@irmarisk.org">sheilak@irmarisk.org</a>
Lisa Leban	Senior Administrative Assistant	343	(708) 236-6343	(708) 236-6344	<a href="mailto:lisal@irmarisk.org">lisal@irmarisk.org</a>
Dan LeTourneau	Director, Risk Mgmt. Services	337	(708) 236-6337	(708) 236-6338	<a href="mailto:dani@irmarisk.org">dani@irmarisk.org</a>
Keena Marks-Cutler	Supervisor, Claims Operations-GL	353	(708) 236-6353	(708) 236-6354	<a href="mailto:keenam@irmarisk.org">keenam@irmarisk.org</a>
Michael Metzger	Supervisor, Claims Operations-WC	351	(708) 236-6351	(708) 236-6352	<a href="mailto:michaelm@irmarisk.org">michaelm@irmarisk.org</a>
Dorothy Mucha	Claims Representative III	359	(708) 236-6359	(708) 236-6360	<a href="mailto:dorothym@irmarisk.org">dorothym@irmarisk.org</a>
Telly Panousis	Accounting/Financial Analyst	345	(708) 236-6345	(708) 236-6346	<a href="mailto:tellyp@irmarisk.org">tellyp@irmarisk.org</a>
Jilma Nuñez	Claims Representative II (WC & Subro)	339	(708) 236-6339	(708) 235-6340	<a href="mailto:jilman@irmarisk.org">jilman@irmarisk.org</a>
Colleen Rhodes	Claims Representative II (GL)	331	(780) 236-6331	(708) 236-6332	<a href="mailto:colleenr@irmarisk.org">colleenr@irmarisk.org</a>
Cecilia Sierra	Claims Representative II (GL)	363	(708) 236-6363	(708) 236-6364	<a href="mailto:cecilias@irmarisk.org">cecilias@irmarisk.org</a>
Donna Sluis	Executive Secretary	349	(708) 236-6349	(708) 236-6350	<a href="mailto:donnas@irmarisk.org">donnas@irmarisk.org</a>
Faith Styles	Part-Time Claims & Subrogation Rep.	377	(708) 236-6377	(708) 236-6378	<a href="mailto:faiths@irmarisk.org">faiths@irmarisk.org</a>
Jennifer Swahlstedt	Risk Management & Training Manager	365	(708) 236-6365	(708) 236-6366	<a href="mailto:jennifers@irmarisk.org">jennifers@irmarisk.org</a>
Margie Zarcone	Sr. Claims Representative (GL)	361	(708) 236-6361	(708) 236-6362	<a href="mailto:margiez@irmarisk.org">margiez@irmarisk.org</a>

**INTERGOVERNMENTAL RISK MANAGEMENT AGENCY**  
 Four Westbrook Corporate Center, Suite 940  
 Westchester, IL 60154  
 (708) 562-0300  
 (708) 562-0400 –Fax